

Information:

Drawer: Accounts Payable - Invoices **Vendor Number:** 1082314 **Vendor Name:** AT&T Long Distance

Check Details:

Check Number: 0346955 **Check Amount:** \$ 979.99 **Check Date:** 12/9/2025

Invoice Details:

Invoice Number: 2994408019 **Invoice Date:** 11/19/2025 **PO Number:** B0002876 **Voucher Number:** V0915880

Document Type: AP Invoice

Document Below



College of Dupage
Accounts Payable
425 FAWELL BLVD
GLEN ELLYN IL 60137

Page	1 of 6
Account Number	831-001-1928 566
Billing Date	Nov 19, 2025
Questions?	1 800 235-7524
Web Site	att.com
Invoice	2994408019
AT&T Tax ID	13-4924710

Invoice

Bill-At-A-Glance

Previous Bill	15,031.06
Payment - Thank You!	2,315.55CR
Adjustments	162.47
Past Due - Please Pay Immediately	12,877.98
Current Charges	979.99
Total Amount Due	\$13,857.97
Current Charges Due in Full by	Dec 19, 2025

Billing Summary

Group #000008 IT		
Sub-Account #831-001-1941 055	180.62	
Total Group #000008		240.83
Group #000009 Addison Truck Driving School		
Sub-Account #831-001-1931 269	53.88	
Total Group #000009		53.88
Group #000010 838 288 783		
Sub-Account #831-001-1941 054	236.99CR	
Total Group #000010		236.99CR
Total Current Charges		979.99

Billing Summary

Questions?
Call: 1 800 235-7524
Online: https://businesscenter.att.com

AT&T Business Services

Group #000001 6307900357983		
Sub-Account #831-001-1931 266	180.62	
Total Group #000001		180.62
Group #000002 Addison		
Sub-Account #831-001-1931 261	60.75	
Total Group #000002		60.75
Group #000003 Naperville Center		
Sub-Account #831-001-1931 262	62.51	
Sub-Account #831-001-1931 270	123.07	
Total Group #000003		185.58
Group #000004 Westmont		
Sub-Account #831-001-1931 263	122.16	
Sub-Account #831-001-1931 268	123.07	
Total Group #000004		245.23
Group #000005 Facilities - Carol Stream		
Sub-Account #831-001-1931 271	61.54	
Total Group #000005		61.54
Group #000006 Carol Stream		
Sub-Account #831-001-1931 264	65.48	
Total Group #000006		65.48
Group #000007 Facilities		
Sub-Account #831-001-1931 265	123.07	
Total Group #000007		123.07
Group #000008 IT		
Sub-Account #831-001-1931 267	60.21	

Detail of Payments and Adjustments

Adjustments			
Item			
No.	Date	Description	
1.	11-19	400006851382 LATE PAYMENT INTEREST	162.47
Total Adjustments			162.47

Current Charges

Group #000001 6307900357983	
Sub-Account #831-001-1931 266 6307900357983	
Charges for 6307900357983	
6307900357	
Local Service	
Recurring Charges:	
Nov 1, 2025 thru Nov 30, 2025	
2. Federal Access Charge	11.72
3. CompleteLink@ 2.0 Package	33.00
Nov 2, 2025 thru Jul 11, 2026	
4. Discount for CompleteLink 2.0 Discount for Bill	3.96CR
Period Nov 1, 2025	
Total Local Service	40.76
Surcharges and Other Fees	
5. STATE INFRASTRUCTURE MAINTENAN	.75
6. STATE ADDITIONAL CHARGES	.12
7. IL UNIVERSAL SERVICE FEE	2.80
8. 9-1-1 EMERGENCY SYSTEM BILLED	4.50
9. FEDERAL UNIVERSAL SERVICE FEE	20.16
Total Surcharges and Other Fees	28.33
Taxes	
Other:	
10. MUNICIPAL TELECOMMUNICATIONS T	9.02
11. ILLINOIS AT 9.8.7%	13.01
12. IL TELECOM RELAY SVC AND EQP	.06
Total Taxes	22.09

Return bottom portion with your check in the enclosed envelope.

DUE BY: Dec 19, 2025 \$13,857.97



Billing Date Nov 19, 2025

Account Number 831-001-1928 566
Please include your account number on your check

College of Dupage
Accounts Payable
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GLEN ELLYN IL 60137

Set up electronic payments:
www.att.com/attsmartpayments

Make checks payable to:
AT&T
P.O. Box 5019
Carol Stream, IL 60197-5019



83100119285662994408019038200000138579700001142461



College of Dupage
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Account Number	831-001-1928 566
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Current Charges

Group #000001 6307900357983 - Continued	
6307909510	
Local Service	
Recurring Charges:	
Nov 1, 2025 thru Nov 30, 2025	
1. Federal Access Charge	11.72
2. CompleteLink® 2.0 Package	33.00
Total Local Service	44.72
6307909642	
Local Service	
Recurring Charges:	
Nov 1, 2025 thru Nov 30, 2025	
3. Federal Access Charge	11.72
4. CompleteLink® 2.0 Package	33.00
Total Local Service	44.72
Total 6307900357983	180.62
Total Sub-Account #831-001-1931 266	180.62
Total Group #000001	180.62
Group #000002 Addison	
Sub-Account #831-001-1931 261 6304958543896	
Charges for 6304958543896	
6304958543	
Local Service	
Recurring Charges:	
Oct 16, 2025 thru Nov 15, 2025	
5. Federal Access Charge	11.72
6. CompleteLink® 2.0 Package	33.00
Oct 19, 2025 thru Jul 11, 2026	
7. Discount for CompleteLink 2.0 Discount for Bill Period Oct 16, 2025	1.32CR
One Time Charges:	
Service Order: R9041242099	
8. Prorated amount Oct 1, 2025	.47
Total Local Service	43.87
Surcharges and Other Fees	
9. STATE INFRASTRUCTURE MAINTENAN	.25
10. STATE ADDITIONAL CHARGES	.04
11. IL UNIVERSAL SERVICE FEE	.93
12. 9-1-1 EMERGENCY SYSTEM BILLED	1.50
13. FEDERAL UNIVERSAL SERVICE FEE	6.72
Total Surcharges and Other Fees	9.44
Taxes	
Other:	
14. MUNICIPAL TELECOMMUNICATIONS T	3.04
15. ILLINOIS AT 9 8.7%	4.38
16. IL TELECOM RELAY SVC AND EQP	.02
Total Taxes	7.44
Total 6304958543896	60.75
Total Sub-Account #831-001-1931 261	60.75
Total Group #000002	60.75
Group #000003 Naperville Center	
Sub-Account #831-001-1931 262 6305482455471	
Charges for 6305482455471	
6305482455	
Local Service	
Recurring Charges:	
Oct 28, 2025 thru Nov 27, 2025	
17. Federal Access Charge	11.72
18. CompleteLink® 2.0 Package	33.00
Oct 30, 2025 thru Jul 11, 2026	
19. Discount for CompleteLink 2.0 Discount for Bill Period Oct 28, 2025	1.32CR

Group #000003 Naperville Center - Continued	
One Time Charges:	
Service Order: R9049331780	
20. Prorated amount Oct 1, 2025	.84
Total Local Service	44.24
Surcharges and Other Fees	
21. STATE INFRASTRUCTURE MAINTENAN	.25
22. STATE ADDITIONAL CHARGES	.04
23. IL UNIVERSAL SERVICE FEE	.93
24. 9-1-1 EMERGENCY SYSTEM BILLED	1.50
25. FEDERAL UNIVERSAL SERVICE FEE	6.72
Total Surcharges and Other Fees	9.44
Taxes	
Other:	
26. FEDERAL AT 3.0%	1.34
27. MUNICIPAL TELECOMMUNICATIONS T	3.06
28. ILLINOIS AT 9 8.7%	4.41
29. IL TELECOM RELAY SVC AND EQP	.02
Total Taxes	8.83
Total 6305482455471	62.51
Total Sub-Account #831-001-1931 262	62.51
Sub-Account #831-001-1931 270 6309833263128	
Charges for 6309833263128	
6309833263	
Local Service	
Recurring Charges:	
Nov 1, 2025 thru Nov 30, 2025	
30. Federal Access Charge	11.72
31. CompleteLink® 2.0 Package	33.00
Nov 2, 2025 thru Jul 11, 2026	
32. Discount for CompleteLink 2.0 Discount for Bill Period Nov 1, 2025	2.64CR
Total Local Service	42.08
Surcharges and Other Fees	
33. STATE INFRASTRUCTURE MAINTENAN	.50
34. STATE ADDITIONAL CHARGES	.08
35. IL UNIVERSAL SERVICE FEE	1.87
36. 9-1-1 EMERGENCY SYSTEM BILLED	3.00
37. FEDERAL UNIVERSAL SERVICE FEE	13.44
Total Surcharges and Other Fees	18.89
Taxes	
Other:	
38. FEDERAL AT 3.0%	2.66
39. MUNICIPAL TELECOMMUNICATIONS T	6.01
40. ILLINOIS AT 9 8.7%	8.67
41. IL TELECOM RELAY SVC AND EQP	.04
Total Taxes	17.38
6309839223	
Local Service	
Recurring Charges:	
Nov 1, 2025 thru Nov 30, 2025	
42. Federal Access Charge	11.72
43. CompleteLink® 2.0 Package	33.00
Total Local Service	44.72
Total 6309833263128	123.07
Total Sub-Account #831-001-1931 270	123.07
Total Group #000003	185.58



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Current Charges

Group #000004 Westmont

Sub-Account #831-001-1931 263 6306552912704

Charges for 6306552912704

6306552912

Local Service

Recurring Charges:

Oct 25, 2025 thru Nov 24, 2025

1. Federal Access Charge	11.72
2. CompleteLink® 2.0 Package	33.00

Oct 26, 2025 thru Jul 11, 2026

3. Discount for CompleteLink 2.0 Discount for Bill Period Oct 25, 2025	2.64CR
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One Time Charges:

Service Order: R9046293170

4. Prorated amount Oct 1, 2025	1.51
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Total Local Service	43.59
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Surcharges and Other Fees

5. STATE INFRASTRUCTURE MAINTENAN	.51
6. STATE ADDITIONAL CHARGES	.08
7. IL UNIVERSAL SERVICE FEE	1.87
8. 9-1-1 EMERGENCY SYSTEM BILLED	3.00
9. FEDERAL UNIVERSAL SERVICE FEE	13.44
Total Surcharges and Other Fees	18.90

Taxes

Other:

10. MUNICIPAL TELECOMMUNICATIONS T	6.11
11. ILLINOIS AT 9.8.7%	8.80
12. IL TELECOM RELAY SVC AND EQP	.04
Total Taxes	14.95

6306553412

Local Service

Recurring Charges:

Oct 25, 2025 thru Nov 24, 2025

13. Federal Access Charge	11.72
14. CompleteLink® 2.0 Package	33.00

Total Local Service	44.72
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Total 6306552912704	122.16
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Total Sub-Account #831-001-1931 263	122.16
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Sub-Account #831-001-1931 268 6307940061201

Charges for 6307940061201

6307940061

Local Service

Recurring Charges:

Nov 10, 2025 thru Dec 9, 2025

15. Federal Access Charge	11.72
16. CompleteLink® 2.0 Package	33.00

Nov 12, 2025 thru Jul 11, 2026

17. Discount for CompleteLink 2.0 Discount for Bill Period Nov 10, 2025	2.64CR
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Total Local Service	42.08
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Surcharges and Other Fees

18. STATE INFRASTRUCTURE MAINTENAN	.50
19. STATE ADDITIONAL CHARGES	.08
20. IL UNIVERSAL SERVICE FEE	1.87
21. 9-1-1 EMERGENCY SYSTEM BILLED	3.00
22. FEDERAL UNIVERSAL SERVICE FEE	13.44
Total Surcharges and Other Fees	18.89

Taxes

Other:

23. FEDERAL AT 3.0%	2.66
24. MUNICIPAL TELECOMMUNICATIONS T	6.01
25. ILLINOIS AT 9.8.7%	8.67
26. IL TELECOM RELAY SVC AND EQP	.04
Total Taxes	17.38

Group #000004 Westmont - Continued

6307940062

Local Service

Recurring Charges:

Nov 10, 2025 thru Dec 9, 2025

27. Federal Access Charge	11.72
28. CompleteLink® 2.0 Package	33.00

Total Local Service	44.72
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Total 6307940061201	123.07
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Total Sub-Account #831-001-1931 268	123.07
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Total Group #000004	245.23
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Group #000005 Facilities - Carol Stream

Sub-Account #831-001-1931 271 6306657536638

Charges for 6306657536638

6306657536

Local Service

Recurring Charges:

Nov 4, 2025 thru Dec 3, 2025

29. Federal Access Charge	11.72
30. CompleteLink® 2.0 Package	33.00

Nov 5, 2025 thru Jul 11, 2026

31. Discount for CompleteLink 2.0 Discount for Bill Period Nov 4, 2025	1.32CR
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Total Local Service	43.40
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Surcharges and Other Fees

32. STATE INFRASTRUCTURE MAINTENAN	.25
33. STATE ADDITIONAL CHARGES	.04
34. IL UNIVERSAL SERVICE FEE	.93
35. 9-1-1 EMERGENCY SYSTEM BILLED	1.50
36. FEDERAL UNIVERSAL SERVICE FEE	6.72
Total Surcharges and Other Fees	9.44

Taxes

Other:

37. FEDERAL AT 3.0%	1.33
38. MUNICIPAL TELECOMMUNICATIONS T	3.01
39. ILLINOIS AT 9.8.7%	4.34
40. IL TELECOM RELAY SVC AND EQP	.02

Total Taxes	8.70
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Total 6306657536638	61.54
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Total Sub-Account #831-001-1931 271	61.54
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Total Group #000005	61.54
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Group #000006 Carol Stream

Sub-Account #831-001-1931 264 6306900362222

Charges for 6306900362222

6306900362

Local Service

Recurring Charges:

Oct 25, 2025 thru Nov 24, 2025

41. Federal Access Charge	11.72
42. CompleteLink® 2.0 Package	33.00

Oct 26, 2025 thru Jul 11, 2026

43. Discount for CompleteLink 2.0 Discount for Bill Period Oct 25, 2025	1.32CR
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One Time Charges:

Service Order: R9046293185

44. Prorated amount Oct 1, 2025	.75
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Total Local Service	44.15
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Surcharges and Other Fees

45. STATE INFRASTRUCTURE MAINTENAN	.27
46. STATE ADDITIONAL CHARGES	.04
47. IL UNIVERSAL SERVICE FEE	.93
48. COST ASSESSMENT CHARGE	2.67
49. 9-1-1 EMERGENCY SYSTEM BILLED	1.50
50. FEDERAL UNIVERSAL SERVICE FEE	6.72
Total Surcharges and Other Fees	12.13



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Current Charges

Group #000006 Carol Stream - Continued

Taxes

Other:

1. FEDERAL AT 3.0%	1.34
2. MUNICIPAL TELECOMMUNICATIONS T	3.21
3. ILLINOIS AT 9 8.7%	4.63
4. IL TELECOM RELAY SVC AND EQP	.02
Total Taxes	9.20
Total 6306900362222	65.48
Total Sub-Account #831-001-1931 264	65.48
Total Group #000006	65.48

Group #000007 Facilities

Sub-Account #831-001-1931 265 6307900021845

Charges for 6307900021845

6307900021

Local Service

Recurring Charges:

Nov 1, 2025 thru Nov 30, 2025	
5. Federal Access Charge	11.72
6. CompleteLink@ 2.0 Package	33.00
Nov 2, 2025 thru Jul 11, 2026	
7. Discount for CompleteLink 2.0 Discount for Bill Period Nov 1, 2025	2.64CR
Total Local Service	42.08

Surcharges and Other Fees

8. STATE INFRASTRUCTURE MAINTENAN	.50
9. STATE ADDITIONAL CHARGES	.08
10. IL UNIVERSAL SERVICE FEE	1.87
11. 9-1-1 EMERGENCY SYSTEM BILLED	3.00
12. FEDERAL UNIVERSAL SERVICE FEE	13.44
Total Surcharges and Other Fees	18.89

Taxes

Other:

13. FEDERAL AT 3.0%	2.66
14. MUNICIPAL TELECOMMUNICATIONS T	6.01
15. ILLINOIS AT 9 8.7%	8.67
16. IL TELECOM RELAY SVC AND EQP	.04
Total Taxes	17.38

6307900026

Local Service

Recurring Charges:

Nov 1, 2025 thru Nov 30, 2025	
17. Federal Access Charge	11.72
18. CompleteLink@ 2.0 Package	33.00
Total Local Service	44.72
Total 6307900021845	123.07
Total Sub-Account #831-001-1931 265	123.07
Total Group #000007	123.07

Group #000008 IT

Sub-Account #831-001-1931 267 6307909599095

Charges for 6307909599095

6307909599

Local Service

Recurring Charges:

Nov 1, 2025 thru Nov 30, 2025	
19. Federal Access Charge	11.72
20. CompleteLink@ 2.0 Package	33.00
Nov 2, 2025 thru Jul 11, 2026	
21. Discount for CompleteLink 2.0 Discount for Bill Period Nov 1, 2025	1.32CR
Total Local Service	43.40

Surcharges and Other Fees

22. STATE INFRASTRUCTURE MAINTENAN	.25
23. STATE ADDITIONAL CHARGES	.04

Group #000008 IT - Continued

Surcharges and Other Fees

24. IL UNIVERSAL SERVICE FEE	.93
25. 9-1-1 EMERGENCY SYSTEM BILLED	1.50
26. FEDERAL UNIVERSAL SERVICE FEE	6.72
Total Surcharges and Other Fees	9.44

Taxes

Other:

27. MUNICIPAL TELECOMMUNICATIONS T	3.01
28. ILLINOIS AT 9 8.7%	4.34
29. IL TELECOM RELAY SVC AND EQP	.02
Total Taxes	7.37
Total 6307909599095	60.21
Total Sub-Account #831-001-1931 267	60.21

Sub-Account #831-001-1941 055 6308580601613

Charges for 6308580601613

6308580601

Local Service

Recurring Charges:

Nov 7, 2025 thru Dec 6, 2025	
30. Federal Access Charge	11.72
31. CompleteLink@ 2.0 Package	33.00
Nov 10, 2025 thru Jul 11, 2026	
32. Discount for CompleteLink 2.0 Discount for Bill Period Nov 7, 2025	3.96CR
Total Local Service	40.76

Surcharges and Other Fees

33. STATE INFRASTRUCTURE MAINTENAN	.75
34. STATE ADDITIONAL CHARGES	.12
35. IL UNIVERSAL SERVICE FEE	2.80
36. 9-1-1 EMERGENCY SYSTEM BILLED	4.50
37. FEDERAL UNIVERSAL SERVICE FEE	20.16
Total Surcharges and Other Fees	28.33

Taxes

Other:

38. MUNICIPAL TELECOMMUNICATIONS T	9.02
39. ILLINOIS AT 9 8.7%	13.01
40. IL TELECOM RELAY SVC AND EQP	.06
Total Taxes	22.09

6308582275

Local Service

Recurring Charges:

Nov 7, 2025 thru Dec 6, 2025	
41. Federal Access Charge	11.72
42. CompleteLink@ 2.0 Package	33.00
Total Local Service	44.72

6308584044

Local Service

Recurring Charges:

Nov 7, 2025 thru Dec 6, 2025	
43. Federal Access Charge	11.72
44. CompleteLink@ 2.0 Package	33.00
Total Local Service	44.72
Total 6308580601613	180.62
Total Sub-Account #831-001-1941 055	180.62
Total Group #000008	240.83

Group #000009 Addison Truck Driving School

Sub-Account #831-001-1931 269 6309539105215

Charges for 6309539105215

6309539105

Local Service

Recurring Charges:

Oct 25, 2025 thru Nov 24, 2025	
45. Federal Access Charge	6.50
46. CompleteLink@ 2.0 Package	33.00



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Current Charges

Group #000009 Addison Truck Driving School - Continued

Recurring Charges:

Oct 26, 2025 thru Jul 11, 2026
1. Discount for CompleteLink 2.0 Discount for Bill Period Oct 25, 2025 1.32CR

One Time Charges:

Service Order: R9046395043
2. Prorated amount .28
Oct 1, 2025
Total Local Service 38.46

Surcharges and Other Fees

3. STATE INFRASTRUCTURE MAINTENAN .22
4. STATE ADDITIONAL CHARGES .04
5. IL UNIVERSAL SERVICE FEE .93
6. COST ASSESSMENT CHARGE 2.67
7. 9-1-1 EMERGENCY SYSTEM BILLED 1.50
8. FEDERAL UNIVERSAL SERVICE FEE 2.47
Total Surcharges and Other Fees 7.83

Taxes

Other:
9. FEDERAL AT 3.0% 1.18
10. MUNICIPAL TELECOMMUNICATIONS T 2.62
11. ILLINOIS AT 9.87% 3.77
12. IL TELECOM RELAY SVC AND EQP .02
Total Taxes 7.59
Total 6309539105215 53.88
Total Sub-Account #831-001-1931 269 53.88
Total Group #000009 53.88

Group #000010 838 288 783

Sub-Account #831-001-1941 054 838288783

Charges for 838288783

838288783

Outbound

One Time Charges:
13. Payments Applied: 463.74CR
Nov 6, 2025
Total Outbound 463.74CR
Total 838288783 463.74CR

Charges for 838291017

838291017

Surcharges and Other Fees

14. FEDERAL REGULATORY FEE 7.34
15. FEDERAL UNIVERSAL SERVICE FEE 26.08
16. IL STATE INFRASTRUCTURE MAINTEN .77
17. IL USF SURCHARGE 1.74
18. IL ICC FEE RECOVERY .06
Total Surcharges and Other Fees 35.99

Taxes

Other:
19. IL MUNICIPAL TELECOMMUNICATION 9.12
20. IL STATE TELECOMMUNICATIONS EX 13.13
Total Taxes 22.25

8669422348

Toll-Free

Recurring Charges:

Nov 5, 2025 thru Dec 4, 2025
21. Switched Toll Free 58.00
Total Toll-Free 58.00

8779422800

Toll-Free

Recurring Charges:

Nov 5, 2025 thru Dec 4, 2025
22. Switched Toll Free 58.00

Group #000010 838 288 783 - Continued

Usage Charges:

23. Usage - Detail Chargeable 6.57
Total Toll-Free 64.57
Total 838291017 180.81

Charges for 858993752

6309539105

Outbound

Usage Charges:

24. Usage - Detail Chargeable 26.28
Total Outbound 26.28

858993752

Surcharges and Other Fees

25. FEDERAL REGULATORY FEE 3.04
26. FEDERAL UNIVERSAL SERVICE FEE 10.81
27. IL STATE INFRASTRUCTURE MAINTEN .19
Total Surcharges and Other Fees 14.04

Taxes

Other:

28. IL MUNICIPAL TELECOMMUNICATION 2.30
29. IL STATE TELECOMMUNICATIONS EX 3.32
Total Taxes 5.62
Total 858993752 45.94

Total Sub-Account #831-001-1941 054

Total Group #000010

236.99CR
236.99CR

Total Current Charges

979.99

News You Can Use

News You Can Use

ACCOUNT STATUS

Where allowed by law, AT&T may implement late payment interest of no more than 18% annually. Rates will vary based on state regulations. Interest will be calculated based upon daily balances and will be applicable for each day that a delinquent balance is outstanding. This charge will apply to all balances that are delinquent through such time that payment in full is received at AT&T. The late payment interest will be billed on a monthly basis. Accounts billed outside the US will not be charged LPI.

Where allowed by law, AT&T may implement a \$25 service fee for restoration of service where delinquency has caused an interruption. This fee will be applicable to each account that is being restored and will be included on your monthly billing statement.

JUST FOR YOUR BUSINESS

Explore AT&T's Products and Services!

Thank you for being a valued customer. Discover our wide range of products and services designed to enhance your experience. Visit us at <https://www.att.com/deals> to find the perfect solutions for your needs.

REGULATORY NEWS

You may experience disconnection of your AT&T Local Service if payment is not received for the Long Distance portion of your bill except in the following states: Arizona, Colorado, Delaware, Hawaii, Idaho, Iowa, Massachusetts, Minnesota, Montana, New York, North Dakota, Ohio, Oregon, Pennsylvania, South Dakota, Texas, Utah, Virginia, Washington and Wyoming. You will not be disconnected if payment is not received



College of Dupage
Accounts Payable
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News You Can Use

News You Can Use

REGULATORY NEWS - Continued
for the non-regulated charges of your bill.

FEE DESCRIPTIONS

The Administrative Expense Fee recovers a portion of AT&T's internal costs associated with the Federal Communications Commission's Universal Service Fund and related programs. The Federal Regulatory Fee recovers amounts paid to the federal government for regulatory costs and telecommunications services for the hearing impaired, and costs associated with local number portability administration. These fees are not taxes or charges that the government requires AT&T to collect from its customers.

Attention Customers with service in Oklahoma: 911 REQUIREMENT
Effective January 1, 2017, a business owner or operator, who owns or controls a multi-line telephone system or equivalent, which uses Voice over Internet Protocol (VoIP) enabled service and provides outbound dialing capability or access is required to configure the telephone or equivalent system to allow a person initiating a 9-1-1 call on the system to directly access 9-1-1 without an additional code, digit, prefix, postfix or trunk-access code. Also, effective January 1, 2017, a business owner or operator that provides residential or business facilities utilizing a telephone system or equivalent system as described above, shall configure the telephone or equivalent system to provide a notification to a central location on the site of the residential or business facility when a person within the residential or business facility dials 9-1-1, provided the business owner or operator's system is able to be configured to provide such notification with an improvement to the system's hardware. The business owner or operator is NOT required to have a person available at the central location to receive the notification.

Attention Customers with Locations in New York: New York Telecommunications Relay Service (TRS) Telecommunications Relay Service Access allows individuals who are deaf, hard-of-hearing or have a speech disability to type on a Text Telephone (TTY/TDD), a device resembling a typewriter linked to a phone. You can reach the TRS by dialing 7-1-1 in any state. A Communications Assistant (CA) reads the message to the hearing person at the other end of the line. The CA then types the hearing person's spoken words back to the TDD/TTY user. Each call TRS handles is held strictly confidential. No record of a conversation is kept. There is no charge to use TRS, however regular phone charges do apply. You may request that your long distance company be used when placing long distance calls through TRS. The Targeted Accessibility Fund of New York provides assistance to low income deaf, hard-of-hearing and speech disabled individuals so they may acquire text telephones and other equipment to provide critical telephone service. Caller ID on Relay Calls Customers who subscribe to Caller ID service will see the telephone number and if available, the name of the calling party for all calls made through Telecommunications Relay Service. Therefore, if you call someone who subscribes to Caller ID using New York Telecommunications Relay Service, your number and if available, your name will be displayed on their Caller ID screen. Please Note: Caller ID for all Relay Calls maintains the callers selected blocking features. If you use Call ID Blocking, your telephone number will not be sent to the person you are calling through NY Relay Service. If you use Call ID Blocking and the person you are calling through New York Relay Service utilizes Anonymous Call Rejection your call will not be accepted by that person. You may activate free per-call blocking for a TRS call by dialing *67. Per-call blocking will flag the individual call as private and prevent delivery of your telephone number to the Caller ID subscriber for that call. To learn more about Telecommunications Relay Service call the Relay Inquiry Line at 1-800 664-6349 (Voice) or 1-800 835-5515 (TTY). Second version, for all other billers: Attention Customers with Locations in New York: Telecommunications Relay Service (TRS) allows individuals who are deaf, hard-of-hearing or have a speech disability to communicate with hearing individuals via a Text Telephone (TTY/TDD). You can reach the TRS by

News You Can Use

REGULATORY NEWS - Continued
dialing 7-1-1. There is no charge to use TRS, however regular phone charges do apply. You may request that your long-distance company be used when placing long distance calls through TRS. Customers who subscribe to Caller ID service will see the telephone number and if available, the name of the calling party for all calls made through TRS. If you call someone who subscribes to Caller ID using New York Telecommunications Relay Service, your number and if available, your name will be displayed on their Caller ID screen. Caller ID for all Relay Calls maintains the callers selected blocking features. To learn more about Telecommunications Relay Service call the Relay Inquiry Line at 1-800 664-6349 (Voice) or 1-800 835-5515 (TTY).

Attention Customers with service in California: BILLING QUESTIONS:
Call us using the toll-free number on your invoice; or AT&T Business 14575 Presidio Square, Room CR, Houston, TX 77083; or visit att.com. If you have a complaint you cannot resolve with us, contact the California Public Utilities Commission (CPUC) at Consumer Affairs Branch, 505 Van Ness Ave, Room 2003, San Francisco, CA 94102, <http://consumers.cpuc.ca.gov/complaints> or call 800.649.7570. The CPUC's DDTP program offers assistance to individuals with hearing and speaking limitations including California Relay Service available by dialing 711, more information is available at <http://ddtp.cpuc.ca.gov/relay.aspx>. If your complaint concerns interstate or international calling, write the FCC at Consumer Complaints, 45 L Street, NE Washington, D.C. 20554, <http://consumercomplaints.fcc.gov>, or call 888.225.5322 or TTY 1-888-835-5322.

Attention California Customers:

The following charges are "Government Fees and Taxes": Federal Excise Tax; CHCF-A, CHCF-B, Univ Lifeline Tele Serv Sur, Com Dev Fnd/Deaf & Disabled, California Teleconnect Fund, State 9-1-1 Surcharge, Utility User's Tax, and Local 911 Charge.

Thank You For Choosing AT&T Where Every Customer Counts!

"Standberry, Antwan" <standberrya@cod.edu>

AT&T INVOICE

"Standberry, Antwan" <standberrya@cod.edu>

Mon, Dec 1, 2025 at 04:15 PM UTC

CC:

BCC:

Antwan Standberry

Manager, Telecommunications

College of DuPage

Office: (630)942-3311

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